



GTA | LONDON | KITCHENER | BARRIE | ST. CATHARINES

AODA Customer Feedback Form

Please let us know how we are doing by completing this form. Your feedback will help us identify any areas that require improvement and ensure we meet the needs of individuals with disabilities.

CONTACT INFORMATION				
NAME				
PHONE #				
EMAIL				
PREFERRED METHOD OF CONTACT	PHONE	EMAIL	TEXT	WRITTEN
DATE OF VISIT				
LOCATION YOU VISITED				
NAMES OF EMPLOYEES YOU INTERACTED WITH				
PURPOSE OF THE VISIT				

1. Did we meet your accessibility needs? ☐ Yes ☐ No

If no, please explain:

--

2. How would you rate your overall experience with our accessibility practices?

☐ Excellent ☐ Good ☐ Fair ☐ Poor

3. Please provide any additional comments or suggestions for improvement:

--

4. Would you like us to follow up with you? ☐ Yes ☐ No

If yes, please provide your preferred method of contact above.

Submission Options: You can submit this form in the following ways:

- **In person:** Drop it off at any La-Z-Boy Furniture Galleries location; or by phone, email, or mail:

Director of Human Resources & Administrative Services	
Phone	905-569-1961 x 0705
Email	customer.care@lzbdecor.com
Address	La-Z-Boy Home Furnishings & Décor 1220 Brant St. #4 Burlington, Ont L7P 1X8

We are committed to responding to your feedback within five (5) business days.